

(Dialysis Clinic Name & Logo here)

Please Respect Your Fellow Patients and Care Team

Welcome to (Dialysis Clinic Name). Our aim is to offer YOU respect and give you the best treatment we can. Here are some things we need from you so we can do that:

Your Dialysis Treatments:

- Dialysis gives you just a small part of what your kidneys did. You need **every minute your doctor prescribes** to feel your best. So, come on time, and do your full treatments here or at home!
- If your shift day or time does not work for you (e.g., due to a job or child care), ask us to switch.
- If something hurts during treatment or you do not feel well, tell us right away so we can help.
- There are other options to treat kidney failure. Ask us about them.
- If you do self-care here or at home, keep accurate records and give them to us regularly.
- If your health plan changes, let us know right away. Tell us if you cannot afford what your plan does not pay. We may be able to help.
- Ask what you can do to stay healthy and feeling your best. We love to help you learn!

Meet Your Healthcare Team:

- Your **kidney doctor** (*nephrologist*) will prescribe your treatments. Learn *your* part in staying healthy and feeling your best. If you don't know something or have a question, ask.
- Your **nurses** will supervise your treatments and tell your doctor how you are doing.
- Your **dietitian** will help you to plan safe meals, based on what you like and on your blood tests.
- Your **social worker** can help you cope with dialysis, maintain your job and quality of life, suggest resources to pay for treatment-related costs, and help find answers to other questions.
- Your **technicians** work under the nurse and will run your machine. Ask them how things work.

Safety and Respect for Your Fellow Patients:

- (Clinic Name) does not permit smoking or illegal drugs in the clinic. (If your doctor prescribes a nicotine patch or medicine, you may use it here.)
- Please do not touch the machines unless the staff teaches you how first. You can ask to learn.

- Please wear clothes that are clean and cover your private body parts.
- Please treat others as you would like to be treated.
- Please listen when our staff talk to you. They may have vital things to tell you.
- Please do not swear or raise your voice—it could disturb your fellow patients.
- Please do not make angry gestures or hurtful comments to other patients or your care team.
- NOTE: ***We cannot give you or your fellow patients safe care if you threaten anyone with a weapon.*** If you do, we have the legal right to refuse to treat you that day and in the future.

By signing this agreement, I agree I have read it and will respect myself, my healthcare team, and my fellow patients.

Name (please print): _____ Birthdate: _____

Signature: _____ Date: _____